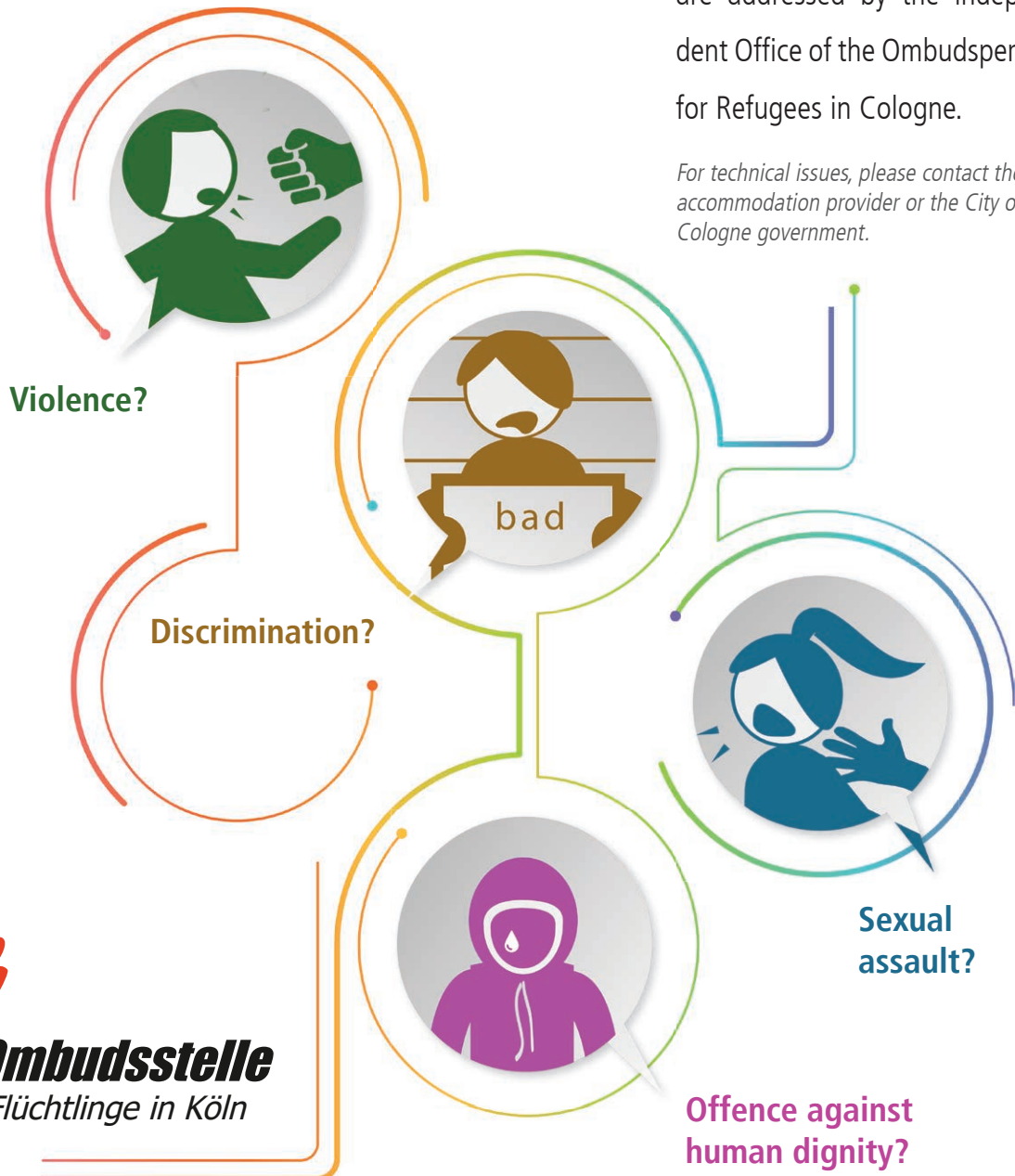


Complaints Office

For Asylum Accommodation

Tips and complaints about serious problems concerning accommodation and related services provided to refugees in Cologne are addressed by the independent Office of the Ombudsperson for Refugees in Cologne.

For technical issues, please contact the accommodation provider or the City of Cologne government.



Ombudsstelle für Flüchtlinge in Köln
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Wed 10:00 AM – 12:00 midday

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Ombudspersons



Thomas Zitzmann



Birte Lange

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